



FREQUENTLY ASKED QUESTIONS

How do I register for the course?

To register for the course, simply add your preferred program to the cart, and fill up the order form. You will be sent an email containing payment details. You will need to make the payment within 48 hours in order to complete your registration. There are limited spots in each course.

How much is the parenting Toolbox course?

The course rate is RM800 per participant and is inclusive of the following:

- 1 Participant imported manual
- 6 parenting class modules
- 1 Parent Coaching session
- Graduation ceremony
- Certificate of Completion

To encourage both parents to attend together, we are giving one spouse a 50% discount. The Couple course rate is RM1200. Just click on Couple Ticket and select qty '1' at checkout.

Very often we parent-by-default -- we face the situations as it comes, using our own parents' methods, or what we know best at that time.

When you invest in a course like this, you are honouring your position as a parent and deciding to parent-by-design. You have a chance to choose where you want your family to head towards and be purposeful in your parenting.

This kind of investment will definitely reap high returns -- not only for yourself, but for your whole family and for generations to come.

What is the duration of the parenting Toolbox course?

There are 8 sessions in the course.

The first 6 module class sessions are 2 hours for each session.

The following 2 sessions consists of a Parent Coaching session and a Grad Bash ceremony.

So, essentially, this is an 8-week course.

Do both parents need to attend the course together?

To have a healthy and happy family, it does take a lot of effort from both parents. It is always better to have a united front when implementing these tools to see effective results. Because we strongly encourage both parents to attend together, we are giving a 50% discount for one spouse if you both sign up together. Just click on Couple Ticket (qty: 1) on checkout.

However, we do understand that there might be unique circumstances, and only 1 parent is able to make it. No problem! We commend your effort and warmly welcome you!

I am a single parent. Can I still attend this course?

A big resounding YES! The principles and tools learnt in this course can be just as effective if you are parenting alone. There are even some tips for single parents included in the participant manual.

I am a grandparent who wants to know more so that I can help raise my grandchildren. Can I attend this course?

In today's times, it is not uncommon for grandparents to be the main caregivers for their grandchildren. As a caregiver, you may find the tools and principles in the course very helpful in raising your grandchildren in this new era. It sure would be a good idea to take this course to build your own knowledge.

Can my child/children be with me during the course?

The course is meant only for parents. In order for you to have complete focus and get the most of the sessions, we recommend that you make arrangements for your child/children to be cared for during that period.

However, there may be circumstances where that might not be possible (e.g., lockdown). With that, we have had parents who successfully managed to get through the sessions with their children around. Just needs a little bit more planning (planned nap time, activities to occupy them, snacks, etc) and prepared mindset.

This sounds like a course that would be suitable for someone I know. Can give this course as a gift to someone?

That is a very sweet and thoughtful idea! All you have to do is to register the person's info in the registration form. Kindly indicate to us in the space given on the registration form that you are giving this course as a gift to someone and provide the actual email of the person in that message. It's as simple as that!

What if I cannot make it for one or some of the days of the course?

One of the true beauty and treasure in this course is found in the discussions and sharing during the classroom sessions. We would strongly encourage you to attend all the sessions for the course, but if for some very important reason, you are not able to, you will need to catch up on the reading for the session on your own, as well as do the homework for the week. The facilitators will be available for you if you have any questions. For classes held on Zoom, you can request for the class to be recorded.

Who are the trainers of the course?

Each course will be facilitated by trained personnel authorised by the Parenting Place, New Zealand.

Will there be homework or assignments given?

The tools and principles taught in the course are really very effective! But they are only effective if they are put into practice. After each session, we believe that you'll be excited to practice what you've learnt on your own child. It's always encouraging when you come back with reports on how it went for you.

What are the topics covered in the course?

Session 1 Love is the foundation

Session 2 Parents

Session 3 Stronger, deeper, closer

Session 4 Heart-led parenting

Session 5 Discipline without shouting, force or fluster

Session 6 Putting it all together

Will there be a certificate of completion given at the end of the course?

At the end of the course, we will organize a Grad Bash ceremony that you can invite your family and friends to so they can witness your graduation from the course you have attended. We know that attending a course like this takes tremendous effort and investment of your time and resource. That's why we would like to celebrate this achievement with you!

Okay, this sounds good, but what if after attending, I find that it's not right for me?

If for some reason, you find that the course is not right for you, please inform the course facilitators within the first two weeks and we would be happy to give you a full refund minus the cost of the participant manual. That is our promise to you. We stand behind the courses!

The course that I would like to attend is currently not available. How can I be informed when it is available?

To inform us about your interest in a particular course, please go to the Contact Us form and let us know your details and which course you would like to be updated about. When the course date is confirmed, we will send you an email to update you.

Alternatively, if you have a minimum number of parents (6) and would like to start an exclusive group, you can also inform us and let's discuss on the possibility of running the course for you. This is subject to availability of facilitators.

I'm interested in the parenting Toolbox course but I cannot afford it.

Our desire is that cost will never be a barrier for anyone. If you are unable to contribute in this way, please contact us for options.

If I can get a group together, can I arrange for a Toolbox course to be run exclusively for my group?

The minimum number of adults to run a course is 6 pax. If you have the minimum number of adults to run this course, please contact us and we would be happy to discuss the possibility of running an exclusive course for you. This arrangement is subject to the availability of the facilitators, ya!

I've attending a parenting Toolbox course before and I'm interested to be a facilitator. Please advise.

If you have attended a Parenting Toolbox course, congratulations! You have passed the first requirement to being a facilitator. Please do contact us and let's discuss over a cuppa. More facilitators, means more courses, more courses mean more families to benefit, more families benefiting means communities will benefit! Can you see the ripple effect? YES! Hope you are as excited as we are!